

Head Office: Customer Service Centre, Level 15, Menara Hap Seng 2, Plaza Hap Seng, No. 1, Jalan P. Ramlee, 50250 Kuala Lumpur Tel +603 2050 8228, Fax +603 2026 8086, Customer Service Hotline 1800 88 MSIG (6744)

Date: As Per Printing Date

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MOTOR INSURANCE

Product Disclosure Sheet

Read this Product Disclosure Sheet before you decide to take out the Motor Insurance. Be sure to also read the general terms and conditions.

1. What is this product about?

This policy provides insurance against liability to other parties for injury or death, damage to other parties' property, and accidental or fire damage to your vehicle or theft of your vehicle.

2. What are the covers/optional add-ons provided?

Insured has the option to choose from:

- MSIG Motor Plus Insurance;
- Comprehensive Cover;
- > Third Party, Fire and Theft Cover; or
- Third Party Cover (Tariff).

Below is a comparison of add-on available under MSIG Motor Plus Insurance and comprehensive private motor policy.

PRODUCT	MSIG MOTOR PLUS INSURANCE	MSIG COMPREHENSIVE PRIVATE MOTOR		
Coverage	 Third Party bodily injury or death; Third Party property loss or damage; and Loss or damage to your own vehicle due to accidental fire, theft or accident. 			
Add-On				
Driver's Personal Accident ⁽¹⁾		Optional add-on that you may wish to select by paying additional premium		
Full Special Perils ⁽¹⁾				
Legal Liability to Passengers	Motor Plus Add-On			
Legal Liability of Passengers				
Waiver of Compulsory Excess (1)				
Strike, Riot and Civil Commotion				
24-Hour Unlimited Towing Service				
Windscreen (1)				
Current Year "NCD" Relief (1)	Optional add-on that you			
Compensation for Assessed Repair Time (CART) ⁽¹⁾	may wish to select by paying additional premium			
Smart Key Shield ⁽¹⁾				

This list is non-exhaustive. Please refer to the motor add-on leaflet for all the optional motor add-on covers available under this policy.



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Note: It is an offence under the laws of the Republic of Singapore to enter the country without extending passenger liability cover to your motor insurance.

Duration of cover is for 1 year. You need to renew the insurance cover annually.

3. What are the differences between MSIG Motor Plus Insurance and Comprehensive Private Car Policy?

A comparison of coverage and example premium between MSIG Motor Plus Insurance and standard comprehensive private car policy is illustrated in the table below:

V	ehicle Information		
 Year of Manufacture : 2014 			
 Model 	: Perodua Myvi 1.3L Automatic		
 Sum Insured 	: RM48,000		
No Claim Discount	: 55%		
Product	MSIG Motor Plus Insurance	MSIG Comprehensive Private Car	
Coverage	 Third Party bodily injury or death; Third Party property loss or damage; and Loss or damage due to accidental fire, theft or accident. 		
Estimated Basic Premium	RM 695.74		
Additional Coverage	Covered under this policy	With additional premium	
1. Driver's Personal Accident		RM 60.00	
2. Full Special Perils		RM 96.00	
3. Legal Liability to Passengers		RM 30.15	
4. Legal Liability of Passengers	RM 265.60	RM 7.50	
5. Waiver of Compulsory Excess	RM 25.00 RM 144.00		
6. Strike, Riot and Civil Commotion			
7. 24-Hour Unlimited Towing Service		RM 30.00	
Estimated Total Premium (2)	RM 961.34	RM 1,088.39	

⁽²⁾ Not inclusive of Service Tax and Stamp Duty.

4. How much premium do I have to pay?

With the phased motor liberalization, the premium you may need to pay is based on risk characteristic $^{(3)}$. The greater the potential risk, the higher the premium. The lower the potential risk, the lower the premium.

⁽¹⁾ For Comprehensive Private Car only.



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Example:

RM
XXX
(XXX)
XXX
XXX
10.00
XXX

⁽³⁾ Except for Third Party Cover (Tariff)

The sum insured is based on current market value of the vehicle based on the reference to ISM-ABI vehicle valuation database system.

No Claim Discount - The premium payable may be reduced if you have No Claim Discount (NCD) entitlement. NCD is a 'reward' scheme for you if no claim was made against your policy during the preceding 12 months of policy.

Period of Insurance	Private Car - NCD
After the 1st year of insurance	• 25%
 After the 2nd year of insurance 	• 30%
 After the 3rd year of insurance 	• 38.33%
 After the 4th year of insurance 	• 45%
 After 5 or more years of insurance 	• 55%

5. What are the fees and charges that I have to pay?

- Commission paid to the Insurance Adviser
- Stamp Duty
- Service Tax

- 10% of premium
- RM10.00
- 6% of premium

Please be informed that a 6% Service Tax will be charged with effect from 1 September 2018 for all taxable general insurance policies with period of insurance commencing on or after 1 September 2018.

You are obligated to pay any applicable taxes (which include but not limited to service tax and stamp duty) imposed by the Malaysian tax authorities in relation to your Policy.

6. What are some of the key terms and conditions that I should be aware of?

- Importance of Disclosure You must take reasonable care not to misrepresent when answering questions in the proposal form or in any request made by MSIG Insurance (Malaysia) Bhd ("Company") and check the information you have provided is complete and accurate. You should also disclose all relevant information which may influence the Company in the acceptance of this insurance, decide the terms and the premium you will pay. If you do not take reasonable care and the information provided by you is incomplete or inaccurate, this may affect your claim. Your responsibility to provide complete and accurate information when requested by the Company shall continue until the time of you entering into, making changes to or renewing your insurance.
- Cash Before Cover The insurance shall not be effective unless the premium due has been paid.
- You must ensure that your vehicle is insured at the appropriate amount.
- Compulsory Excess RM400 for Private Car policy, this is the amount of loss you have to bear if your vehicle is driven by a person not named in your policy or a person named in your policy who is under the age of 21 years old or the holder of a Provisional (P) or Learner (L) driver's license. (4)



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Other Excess, this is the amount of loss you have to bear before we pay for the balance of your vehicle damage claim. This amount is determined by us based upon underwriting considerations.

7. What are the major exclusions under this policy?

The policy does not cover losses, such as:

- Your own death or bodily injury due to motor accident. (5)
- Your liability against claims from passengers in your vehicle. (5)
- Loss/damage arising from an act of nature, e.g. flood, landslide and landslip. (5)
- Consequential loss, depreciation, wear and tear, mechanical or electrical breakdown failures or breakages.
- War and related risks.

Note: This list is non-exhaustive. Please refer to the sample policy contract for the full list of exclusions under this policy.

8. Can I cancel my policy?

You may cancel your policy at any time by giving written notice to the insurance company. Upon cancellation, you are entitled to a refund of the premium based on short-period rates as below, where any minimum premium paid under the policy is not refundable:

Period of Insurance	Refund of Premium %
 Not exceeding 1 week 	• 87.5% of the total premium
 Not exceeding 1 month 	 75.0% of the total premium
 Not exceeding 2 months 	 62.5% of the total premium
 Not exceeding 3 months 	 50.0% of the total premium
 Not exceeding 4 months 	 37.5% of the total premium
 Not exceeding 6 months 	 25.0% of the total premium
 Not exceeding 8 months 	 12.5% of the total premium
 Exceeding 8 months 	 No refund of premium allowed

9. What do I need to do if there are changes to my contact/personal details?

It is important that you inform us of any change in your contact details to ensure that all correspondences reach you in a timely manner.

10. Where can I get further information?

Should you require additional information about Motor Insurance, please refer to the *insuranceinfo* booklet on 'Motor Insurance', available at our branches or you can obtain a copy from an insurance adviser or visit www.insuranceinfo.com.my.

If you have any enquiries, please contact us at:

MSIG Insurance (Malaysia) Bhd (46983-W) Customer Service Centre: Level 15, Menara Hap Seng 2, Plaza Hap Seng No. 1, Jalan P. Ramlee

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⁽⁴⁾ Not applicable for MSIG Motor Plus Insurance.

⁽⁵⁾ These may be insured separately for additional premiums or covered under MSIG Motor Plus.



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IMPORTANT NOTE: YOU MUST ENSURE THAT YOUR VEHICLE IS INSURED AT THE APPROPRIATE AMOUNT AS IT WILL AFFECT THE AMOUNT YOU CAN CLAIM. YOU MUST NOMINATE A NOMINEE AND ENSURE THAT YOUR NOMINEE IS AWARE OF THE PERSONAL ACCIDENT POLICY THAT YOU HAVE PURCHASED. YOU SHOULD READ AND UNDERSTAND THE INSURANCE POLICY AND DISCUSS WITH YOUR INSURANCE ADVISER OR CONTACT THE INSURANCE COMPANY DIRECTLY FOR MORE INFORMATION.

The information provided in this Product Disclosure Sheet is valid as at 1 January 2020.